

CANBERRA MUSEUM + GALLERY (CMAG) MEMBERS' CODE OF CONDUCT

Consistent with our Service Charter, Canberra Museum and Gallery aims to provide a comfortable, welcoming and safe environment for all members.

The CMAG Members' Lounge is a shared social space open to all members during CMAG opening hours, and offers a relaxing environment for members and their invited guests, children's activities and tea and coffee facilities.

PERSONAL CONDUCT AND USE OF THE MEMBERS' LOUNGE

- Members can expect to be treated respectfully by CMAG staff, and in return are expected to treat CMAG staff, visitors and fellow CMAG members with respect.
- Members are required to carry their current membership card with them while using the Members' Lounge. Please be prepared to show your membership card if requested by CMAG staff.
- Members and children in their care must behave in a manner that does not impede the right of others' right to quiet enjoyment of CMAG's facilities.
- Small meetings are permitted, where the majority of a group are CMAG members. Consistent with the statement above such meetings should not impede the rights of other members.
- Tea and coffee facilities are available free of charge for CMAG members. Supplies are re-stocked regularly. Please be mindful and respectful of other members when utilising these facilities and leave them in the same state as you would wish to find them. Please wash and rinse crockery and cutlery after use and place in the drying rack at the sink.
- Consistent with the CMAG Service Charter members are expected to comply with all reasonable staff requests.
- Any concerns regarding the Members' Lounge should be reported to staff at the CMAG Front Desk as soon as possible.



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MUSEUM
+ GALLERY